

# Oliver Francescatti

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## Experience

**Digital Primates**, Chicago, Illinois

**March 2014 – Present**

### Software Consultant

- Speaking with clients daily to determine the requirements of the project
- Working with teams of engineers to provide reliable solutions using sound problem solving techniques
- Analyzing systems to design new products and features
- Modifying the existing software to implement solutions and add new products and features

**Dev Bootcamp**, Chicago, Illinois

**October 2013 -- December 2013**

### Student

- 9 week apprenticeship focused on developing full stack web developers / junior software engineers
- 90+ hours per week dedicated to delivering multiple code challenges per day and weekend group projects
- Learned and applied new technology and coding techniques daily

**RMG Mall Media / Akoo International**, Chicago, Illinois

**December 2010 -- August 2013**

### Director of System Support

- Created Excel VBA spreadsheet for reconciling billing with all third-party contractors allowing Akoo to analyze and manage costs, service times, hardware, and maintenance across 200+ US locations
- Provided 24/7 support for proprietary network infrastructure
- Researched and recommended new software/hardware configurations for the entire Akoo network
- Created troubleshooting processes across multiple inner-office teams

**System Support Engineer**

**October 2009 -- December 2010**

- Performed software/hardware installation and maintenance for all locations
- Managed USSI (third-party contractors) and acted as liaison between Akoo, USSI, and site management

**Banctec/Qualxserv**, Chicago, Illinois

**August 2008 -- October 2009**

### PC Technician/Dell Certified Systems Expert

- Managed client relationships from initial contact to closure of service calls
- Replaced hardware on servers, laptops, and desktops
- Consistently rated one of Chicago's top three top three technicians for closed calls and customer satisfaction

**General Contractor**, Chicago, Illinois

**November 2006 -- August 2008**

### Construction Manager

- Owned and managed General Contractor sole proprietorship
- Services included gut rehabbing, floor installation, electrical work, and extensive carpentry
- Performed daily management activities such as sales, expenses, billing and customer relations

**Wells Fargo Home Mortgage**, Chicago, Illinois

**June 2003 -- October 2006**

### Mortgage Consultant

- Closed an average of \$1.5 MM
- Obtained professional licensure form OBRE in mortgage banking

**American Rehabber**, Chicago, Illinois

**April 1998 -- May 2003**

### Construction Manager

- Managed team performing rehabs in various Chicago area locations
- Services ranged from full rehabs to extensive electrical work while managing subcontractors
- Procured all materials for rehab jobs

**Chicago Board of Trade**, Chicago, Illinois

**August 1995 -- March 1998**

### Arb Clerk – 10 Year Bonds

- Generated upwards of \$10 MM of transactions per day through solicitation of phone clerks
- Provided real-time market quotes while tracking positions & buy/sell orders of other brokers
- In charge of daily trade audits amongst multiple brokers

**Education:** Bachelor of Arts in History – University of Dayton, 1995

**Side Projects:** PrintMyKindleHighlights.com and accompanying Chrome Extension

**Technical Tools:** Angular, Node, JavaScript, Flex, ActionScript, Ruby, Rails, Sinatra, AJAX, jQuery, CSS, HTML, SQL, ActiveRecord, GitHub, Python, Bootstrap, Microsoft Server, VBA, PowerShell

**Interests:** Challenging and Pushing Myself, Coding, Web Development, Playing the Guitar, GoRuck, Tough Mudders, Nutrition, Fitness